Software and Printing

Software

Each lab is equipped with software that the professors have found to be most useful for each course. For a complete list of software on campus please visit the Network Services website:

http://www.stark.kent.edu/NetworkServices/Labs.cfm

Software is updated during the semester breaks.

Printing on Campus

Each computer lab has a black and white laser printer. The only way to print is with a FlashCard. The card is charged $.05 per page. There are no color printers on campus.

Color Printing

One color printer is available in the East Wing computer lab. It does require a flashcard to print. The cost is $.15 per page.

What if I am out of money?

If you are out of money or forget your card you will have to borrow someone else's card or get your own.

If you have no money on your card you can add money in Student Services or on your FlashLine Account or follow the link below to

Contact Information

Network Services Helpdesk

Stark Helpdesk: (During Fall and Spring Semester)
Located in Main Hall East Wing

Mon-Thurs: 8-10PM
Fri: 8-5PM
Sat: 8-12PM

Check the website for hours between semesters
Phone: (330) 244-3490
Email: helpdesk-stark@kent.edu
Website: http://www.stark.kent.edu/NetworkServices/index.cfm

When to call: Technology not working right, software, hardware requests, FlashLine, and login problems

Kent Helpdesk

Hours: 24/7 all year round, even holidays

Located at Kent Campus
Phone: (330) 672-HELP
Email: helpdesk@kent.edu
Website: http://www.kent.edu/ksp/

When to call: After hours FlashLine questions, Web for Faculty/Students, Banner, Vista, FlashLine features not working correctly.

Audio Visual

Hours: 8-5PM
Located in Library lower level or Conference Center
Phone: (330) 244-3572
Email: starktelep@kent.edu

When to call: Projectors, overhead, DVD/VCR, or televisions are not working

Business Office

Hours: 8-5PM
Located in Main Hall Room 108
Phone: (330) 244-3311

When to call: Classroom/Conference room reservations, key

Network Services Information

Helpdesk Resources
Get Connected
Get Educated
Get Graduated

We provide you with the facilities you need to succeed in your academic endeavors.

Campus Phone: 330-499-9600
Network Services: 330-244-3490
E-mail: helpdesk-stark@kent.edu
Quick resources on campus

Get Connected
There are two logins on campus. One is the Novell login to gain access to any computer on campus. The other is FlashLine login. This login not only gets you into the FlashLine system, but also allows you to access library resources, WebCT/Vista, and Pamela.

Novell Login
This account is created at the beginning of each semester and is deleted after you leave the campus. Your username is the first part of your Kent email address (jsmith@kent.edu, username is jsmith). If you are a first time user the password is the first 4 letters of your last name and the last 4 of your social security number.

DON'T forget to change your password when prompted so you are not locked out!

FlashLine login
This account is created after you register for classes. Your username is the first part of your Kent email address (jsmith@kent.edu, username is jsmith). Your password is: AMMYYSSSS
1. A = the first letter of your middle name. If you do not have a middle name, you have been assigned the character "x".
2. MMM = the first three letters of your birth month.
   (ex. April - APR)
3. YY = the last two digits of your birth year.
4. SSSS = the last four digits of your social security number.

What FlashLine login gets you
This login allows you access to your email, grades, class registration, campus catalog, WebCT/Vista, library resources, Pamela courses.

What if I can't get logged in?
Visit the Helpdesk in the East Wing located in Main Hall with a photo ID to reset the password.

Where are computers on campus?

Open/Public Labs:
Main Hall East Wing is the only open lab on campus

Hours: Fall/Spring Semester M-T 8-10PM F 8-5PM S 8-12PM
Library Main Floor and Upper Floor are open to public
Library: Lower Level Math labs 002, 008, 009
Fine Arts: 34A

Laptops
Laptops can be checked out for use on campus in the Library or the Information Desk in the Campus Center. They give you access to the Internet, common software and printing.

Wireless
The campus is wireless and can be accessed from both a MAC and a PC. For directions on how to get logged in please see either the Helpdesk in Main Hall, Library, or Campus Center Information Desk.