Julie Burke Kennedy

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EDUCATION & RECENT TRAINING

- 2006 Kent State University, Kent Ohio. Began program of **Certificate of Advanced Study in Library Management**, anticipated completion 2009.
- 2006 Macromedia University, **Using Macromedia Captivate** I-IV Course Certification.
- 2006 Sungard Higher Education, **Train the Trainer** Course Certification.
- 2006 State University of West Georgia. Distance Education Certified Trainer.
- 1988 Kent State University, Kent, Ohio. Master of Library Science.
- 1982 University of Hawaii, Honolulu, Hawaii. **BA Journalism**.

EMPLOYMENT

Training Coordinator

Project KEYS, Division of Information Services, Kent State University

September 2006 to present

Collaborate with implementation team leads and vendor consultants to plan and conduct employee training for an enterprise resource planning system implementation; provide development and delivery of learning via CBT, classroom instruction, and public demonstrations; develop and distribute job aids, workbooks, and other documentation; investigate and recommend new development tools, distribution software, vendor training solutions and learning management systems.

Training Coordinator

Education Technology and Distance Learning, Kent State University.

January 2004 to August 2006

Provided consulting to 1000+ faculty clients to support personal teaching and learning goals regarding learning technologies, primarily in the field of distance education development; supervised student media assistants, coordinated faculty support with other service units in the division. Provided system administration, system user administration and media development services. Created learning resources for publication in print, web, and multimedia formats.

Training Coordinator, New Media / Audio Visual Services, Library and Media Services, Kent State University.

January 1997 to December 2003

Developed and administered programs of training in MS Office, Lotus Notes and other software deployed campus-wide; conducted strategic information gathering in support of education technology initiatives; performed data analysis and reporting.

Created a program of office, instructional, and multimedia technology skills training combining hands-on classroom instruction with computer-based training, serving 4,000 faculty and employees. Coordinated cross-divisional strategic sharing of staff, facilities, and software.

Administered off-site training for university technical staff. Negotiated availability of advanced web-based technical training for staff institution-wide in response to decreased training budgets.

Designed, assembled computers and networking and administered day-to-day operation of training centers and facilities. Developed and administered programs of the Faculty Multimedia Development Center, a professional development resource center.

Systems Specialist, Instructor, Research Assistant, Publications Assistant School of Library and Information Science, Kent State University.

January 1989-December 1996

Developed and taught graduate courses in library and information technology. Administered computer network and laboratory classroom facilities; provided technical support, consulting services and user training. Provided training assistance to faculty in statistical data entry and analysis.

Conducted annual public library salary surveys for the state library association, also conducted several all-Ohio, all-library salary surveys. Performed market research, wrote and published a full-length marketing report on the fitness equipment industry. Served as production editor of the quarterly library journal *JELIS: The Journal of Education in Library and Information Science*.

PROFESSIONAL MEMBERSHIPS

American Library Association Ohio Library Council American Society for Training and Development (ASTD), Akron chapter

COMMUNITY ACTIVITIES

Scottish-American Society of Ohio Conradh na Gaelige, the Gaelic League Comhaltas Ceoltóirí Éireann Society of Irish Musicians

PORTFOLIO

http://www.personal.kent.edu/~burke