

Video Clip Link of “Herding Cats”

- <http://www.youtube.com/watch?v=JWymXNPaU7g>



E-SERIALS



are Like Herding Cats



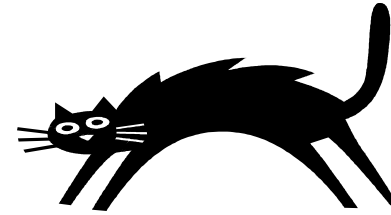
Barbara Dunham

**Serials & Electronic Resources Librarian
The Ohio State University**

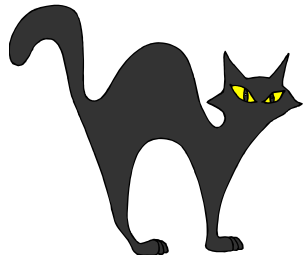
TEDSIG - April 24, 2009



Background

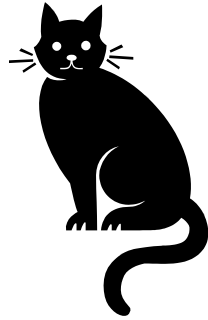


- E-Serials – 61,000+
- Primary support
 - Serials & Electronic Resources Acquisitions (S&ER)
 - 1 electronic resources librarian
 - 2 staff
 - IT - 1 systems librarian



Background

- Key S&ER Functions
 - Acquisition of and access for e-resources (also print)
 - Majority of support & troubleshooting necessary to maintain e-access
 - Licensing
 - Budgeting



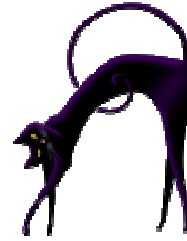
Missing

Have you seen my e-journal lately?

I saw it 30 minutes ago.

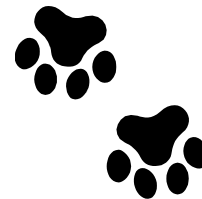


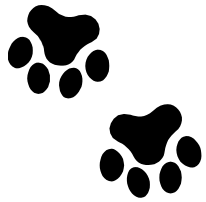
Missing



Daily – some problem with an e-serial

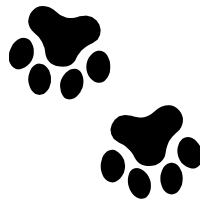
- Provider's site
 - Maintenance or system problems occur
 - Redesigned access site – URL changes
- Journals changing publishers
- Licensing issues





Missing

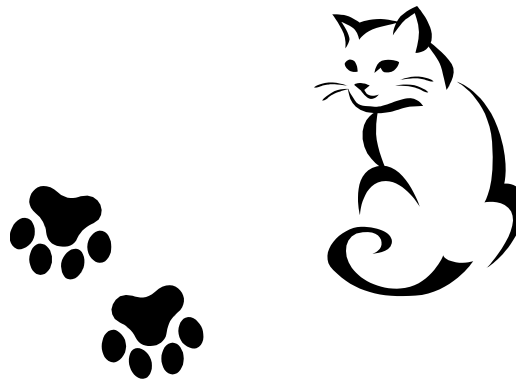
- Title changes
- Local Issues
 - Billing & payment problems
 - IP addresses & ranges questions
 - Software compatibility problems
 - Journal coverage and holdings
 - Same as print?



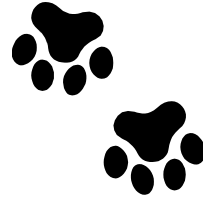


Reporting

- Interlibrary Loan Services
- IT – Systems Librarian
- Library Staff & Faculty
- Users



Finding



- Providing Access
 - E-journal Portal
 - Online Catalog
 - Bibliographic records – Cataloging – Local and Consortial
 - Serials Solutions bibliographic records

Managing



- Millennium's Electronic Resource Module (ERM)
- Serials Solutions A-Z
- Local support listservs

Thank you

Barbara S. Dunham

E-mail: dunham.51@osu.edu

Serials & Electronic Resources Librarian

The Ohio State University Libraries

175 West 18th Ave., Rm. 270

Columbus, OH 43210

Phone: 614-688-8487

Fax: 614-292-3062

