Video Clip Link of “Herding Cats”

• http://www.youtube.com/watch?v=JWymXNPaU7g
E-SERIALS
are Like Herding Cats

Barbara Dunham
Serials & Electronic Resources Librarian
The Ohio State University

TEDSIG – April 24, 2009
Background

- E-Serials – 61,000+
- Primary support
  - Serials & Electronic Resources Acquisitions (S&ER)
    - 1 electronic resources librarian
    - 2 staff
  - IT - 1 systems librarian
Background

▪ Key S&ER Functions
  ▪ Acquisition of and access for e-resources (also print)
  ▪ Majority of support & troubleshooting necessary to maintain e-access
  ▪ Licensing
  ▪ Budgeting
Missing

Have you seen my e-journal lately?

I saw it 30 minutes ago.
Missing

Daily – some problem with an e-serial

- Provider’s site
  - Maintenance or system problems occur
  - Redesigned access site – URL changes
- Journals changing publishers
- Licensing issues
Title changes

Local Issues
- Billing & payment problems
- IP addresses & ranges questions
- Software compatibility problems
- Journal coverage and holdings
- Same as print?
Reporting

- Interlibrary Loan Services
- IT – Systems Librarian
- Library Staff & Faculty
- Users
Finding

- Providing Access
  - E-journal Portal
  - Online Catalog
    - Bibliographic records – Cataloging – Local and Consortial
    - Serials Solutions bibliographic records
Managing

- Millennium’s Electronic Resource Module (ERM)
- Serials Solutions A-Z
- Local support listservs
Thank you

Barbara S. Dunham

E-mail: dunham.51@osu.edu
Serials & Electronic Resources Librarian

The Ohio State University Libraries
175 West 18th Ave., Rm. 270
Columbus, OH 43210

Phone: 614-688-8487  Fax: 614-292-3062