MIS 44044: System Analysis II

Homework #1: Design Critique
Due September 19, 2005 at the beginning of class

Write a one-page critique of the web site of your favorite airline. As you are walking through the reservation process consider how easily you can change information midway through the process or correct mistakes.

Use the Eight Golden Rules (in Chapter 2) as the structure for your comments. Be sure to describe positive aspects, make suggestions where you feel design principles have been violated and suggest improvements. Please work carefully to produce a thoughtful well-organized, well-written page that makes constructive suggestions.