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## The Role of Diversification

- **Diversification strategies play a major role in the behavior of large firms**
- **Product diversification concerns:**
  - The scope of the industries and markets in which the firm competes
  - How managers buy, create and sell different businesses to match skills and strengths with opportunities presented to the firm

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## Two Strategy Levels

- **Business-level Strategy (Competitive)**
  - Each business unit in a diversified firm chooses a business-level strategy as its means of competing in individual product markets
- **Corporate-level Strategy (Companywide)**
  - Specifies actions taken by the firm to gain a competitive advantage by selecting and managing a group of different businesses competing in several industries and product markets

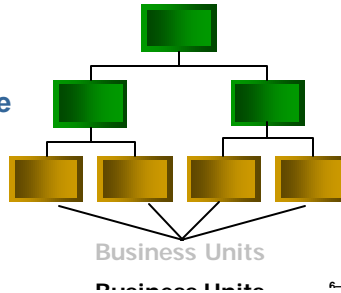
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## Corporate-Level Strategy: Key Questions

### • Corporate-level Strategy's Value

- The degree to which the businesses in the portfolio are worth more under the management of the company than they would be under other ownership
- What businesses should the firm be in?
- How should the corporate office manage the group (portfolio) of businesses?



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## Balancing Financial Resources: Portfolio Techniques



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## BCG Growth-Share Matrix

		Cash Generation (Market Share)		Description of Dimensions
		High	Low	
Cash Use (Growth Rate)	High	Star	Problem Child	<p><b>Market Share:</b> Sales relative to those of other competitors in market (dividing point is usually selected to have only 2-3 largest competitors in any market fall into high market share region)</p> <p><b>Growth Rate:</b> Industry growth rate in constant dollars (dividing point is typically GNP's growth rate)</p>
	Low	Cash Cow	Dog	

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### Factors Considered in Constructing an Industry Attractiveness-Business Strength Matrix

Industry Attractiveness Factors		
Nature of Competitive Rivalry	Bargaining Power of Suppliers/Customers	Threat of Substitutes/ New Entrants
<ul style="list-style-type: none"> <li>• Number of competitors</li> <li>• Size of competitors</li> <li>• Strength of competitors' corporate parents</li> <li>• Price wars</li> <li>• Competition on multiple dimensions</li> </ul>	<ul style="list-style-type: none"> <li>• Relative size of typical players</li> <li>• Numbers of each</li> <li>• Importance of purchases from or sales to</li> <li>• Ability to vertically integrate</li> </ul>	<ul style="list-style-type: none"> <li>• Technological maturity/stability</li> <li>• Diversity of the market</li> <li>• Barriers to entry</li> <li>• Flexibility of distribution system</li> </ul>

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### Factors Considered in Constructing an Industry Attractiveness-Business Strength Matrix (continued)

Industry Attractiveness Factors		
Economic Factors	Financial Norms	Sociopolitical Considerations
<ul style="list-style-type: none"> <li>• Sales volatility</li> <li>• Cyclicity of demand</li> <li>• Market growth</li> <li>• Capital intensity</li> </ul>	<ul style="list-style-type: none"> <li>• Average profitability</li> <li>• Typical leverage</li> <li>• Credit practices</li> </ul>	<ul style="list-style-type: none"> <li>• Government regulation</li> <li>• Community support</li> <li>• Ethical standards</li> </ul>

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### Factors Considered in Constructing an Industry Attractiveness-Business Strength Matrix (continued)

Business Strength Factors		
Cost Position	Level of Differentiation	Response Time
<ul style="list-style-type: none"> <li>• Economies of scale</li> <li>• Manufacturing costs</li> <li>• Overhead</li> <li>• Scrap/waste/rework</li> <li>• Experience effects</li> <li>• Labor rates</li> <li>• Proprietary processes</li> </ul>	<ul style="list-style-type: none"> <li>• Promotion effectiveness</li> <li>• Product quality</li> <li>• Company image</li> <li>• Patented products</li> <li>• Brand awareness</li> </ul>	<ul style="list-style-type: none"> <li>• Manufacturing flexibility</li> <li>• Time needed to introduce new products</li> <li>• Delivery times</li> <li>• Organizational flexibility</li> </ul>

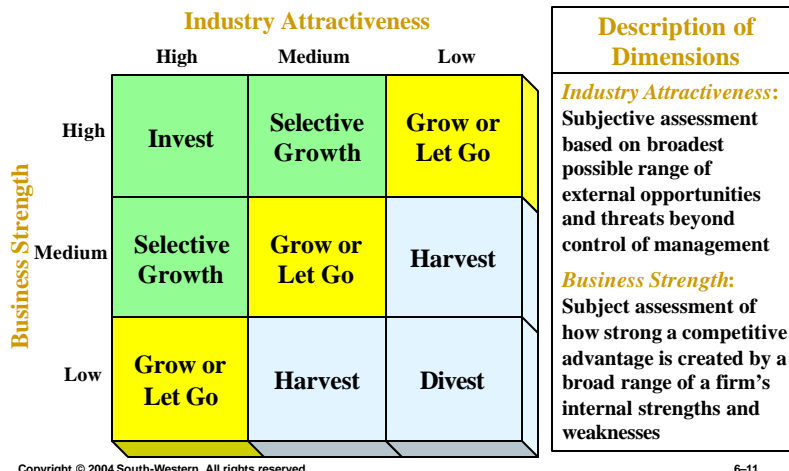
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## Factors Considered in Constructing an Industry Attractiveness-Business Strength Matrix (concluded)

Business Strength Factors		
Financial Strength	Human Assets	Public Approval
<ul style="list-style-type: none"> <li>• Solvency</li> <li>• Liquidity</li> <li>• Break-even point</li> <li>• Cash flows</li> <li>• Profitability</li> <li>• Growth in revenues</li> </ul>	<ul style="list-style-type: none"> <li>• Turnover</li> <li>• Skill level</li> <li>• Relative wage/salary</li> <li>• Morale</li> <li>• Managerial commitment</li> <li>• Unionization</li> </ul>	<ul style="list-style-type: none"> <li>• Goodwill</li> <li>• Reputation</li> <li>• Image</li> </ul>

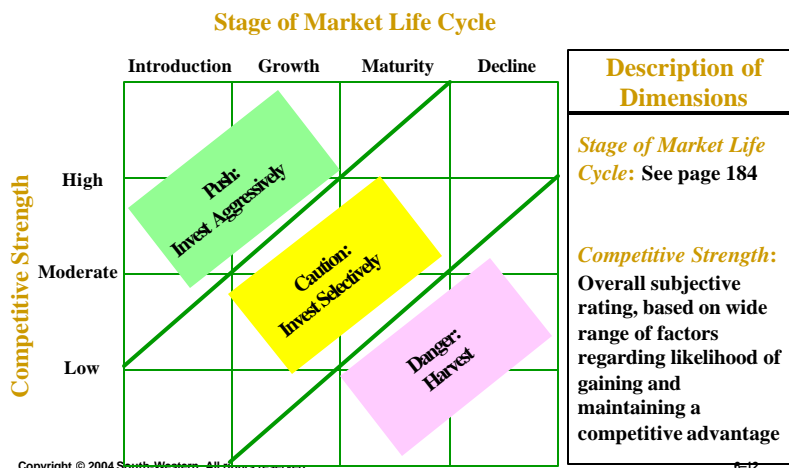
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## Industry Attractiveness-Business Strength Matrix



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## Market Life Cycle-Competitive Strength Matrix



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## Contributions of Portfolio Approaches

Convey large amounts of information about diverse businesses and corporate plans in a simplified format

Illuminate similarities and differences among businesses, conveying the logic behind corporate strategies for each business

Simplify priorities for sharing corporate resources across diverse businesses

Provide a simple prescription of what should be accomplished - a balanced portfolio of businesses

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## Limitations of Portfolio Approaches

Does not address how value is created across business units

Accurate measurement for matrix classification not as easy as matrices implied

Underlying assumption about relationship between market share and profits varies across different industries and market segments

Limited strategic options viewed as basic strategic missions

Portrays notion that firms need to be self-sufficient in capital

Fails to compare competitive advantage a business receives from being owned by a particular company with costs of owning it

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## Types of Corporate & Grand Strategies

Concentrated Growth

Conglomerate Diversification

Market Development

Turnaround

Product Development

Divestiture

Innovation

Liquidation

Horizontal Integration

Bankruptcy

Vertical Integration

Joint Ventures

Concentric Diversification

Strategic Alliances

Consortia

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## Characteristics of a Concentrated Growth Strategy

- Involves **focusing resources** on the profitable growth of a single product, in a single market, with a single dominant technology
- **Rationale** - Firm develops and exploits its expertise in a delimited competitive arena
- **Determinants** of competitive market **success**
  - Ability to assess market needs
  - Knowledge of buyer behavior
  - Customer price sensitivity
  - Effectiveness of promotion

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## Conditions Favoring a Concentrated Growth Strategy

Firm's industry is resistant to major technological advancements

Firm's targeted markets are not product saturated

Firm's markets are sufficiently distinctive to dissuade competitors in adjacent markets from entering firm's segment

Firm's inputs are stable in price and quantity and available in amounts and at times needed

Firm's industry is stable

Firm's competitive advantages are based on efficient production or distribution channels

Success of market generalists



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## Strategies of Market and Product Development



- **Market development**
  - Consists of marketing present products, often with only cosmetic modifications, to customers in related market areas by
    - ❖ Adding channels of distribution or
    - ❖ Changing content of advertising or promotion
- **Product development**
  - Involves substantial modification of existing products or creation of new but related products
  - Based on penetrating existing markets by
    - ❖ Incorporating product modifications into existing items or
    - ❖ Developing new products connected to existing products

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## Specific Options for Selected Grand Strategies

### Concentration: Increasing use of present products in present markets

1. Increasing present customers' rate of use:
  - a. Increasing size of purchase
  - b. Increasing rate of product obsolescence
  - c. Advertising other uses
  - d. Giving price incentives for increased use
2. Attracting competitors' customers
  - a. Establishing sharper brand differentiation
  - b. Increasing promotional effort
  - c. Initiating price cuts
3. Attracting nonusers to buy the product
  - a. Inducing trial use through sampling, price incentives, and so on
  - b. Pricing up or down
  - c. Advertising new uses



## Specific Options for Selected Grand Strategies (continued)

### Market Development: Selling present products in new markets

1. Opening additional geographic markets
  - a. Regional expansion
  - b. National expansion
  - c. International expansion
2. Attracting other market segments
  - a. Developing product versions to appeal to other segments
  - b. Entering other channels of distribution
  - c. Advertising in other media

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## Specific Options for Selected Grand Strategies (concluded)

### Product Development: Developing new products for present markets

1. Developing new product features
  - a. Adapt (to other ideas, developments)
  - b. Modify (change color, motion, sound, odor, form, shape)
  - c. Magnify (stronger, longer, thicker, extra value)
  - d. Minify (smaller, shorter, lighter)
  - e. Substitute (other ingredients, process, power)
  - f. Rearrange (other patterns, layout, sequence, components)
  - g. Reverse (inside out)
  - h. Combine (blend, alloy, assortment, ensemble; combine units, purposes, appeals, ideas)
2. Developing quality variations
3. Developing additional models and sizes (product proliferation)



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## Strategies of Horizontal and Vertical Integration

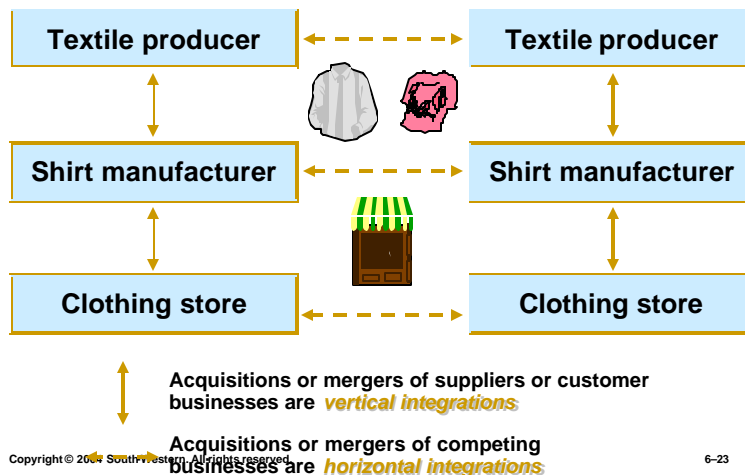
- **Horizontal integration**
  - Based on *growth via acquisition* of one or more similar firms operating at the same stage of the production-marketing chain
  - Involves eliminating competitors, providing acquiring firm with access to new markets
- **Vertical integration**
  - Involves acquiring firms
    - ❖ To supply acquiring firm with inputs - *backward* integration or
    - ❖ Are customers for firm's outputs - *forward* integration

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## Vertical and Horizontal Integrations



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## Motivations Related to Diversification Strategies

- ✓ Increase firm's stock value
- ✓ Increase growth rate of firm
- ✓ Investment is better use of funds than using them for internal growth
- ✓ Improve stability of earnings and sales
- ✓ Balance or fill out product line
- ✓ Diversify product line
- ✓ Acquire a needed resource quickly
- ✓ Achieve tax savings
- ✓ Increase efficiency and profitability



## Diversification Strategies

- **Concentric diversification**
  - Involves acquisition of businesses *related* to acquiring firm in terms of technology, markets, or products
- **Conglomerate diversification**
  - Involves acquisition of a business because it represents a promising *investment opportunity*
  - Primary motivation is profit pattern of venture
- **Difference between the approaches**
  - Concentric diversification emphasizes *commonality* whereas conglomerate diversification emphasizes *profits* for each individual unit

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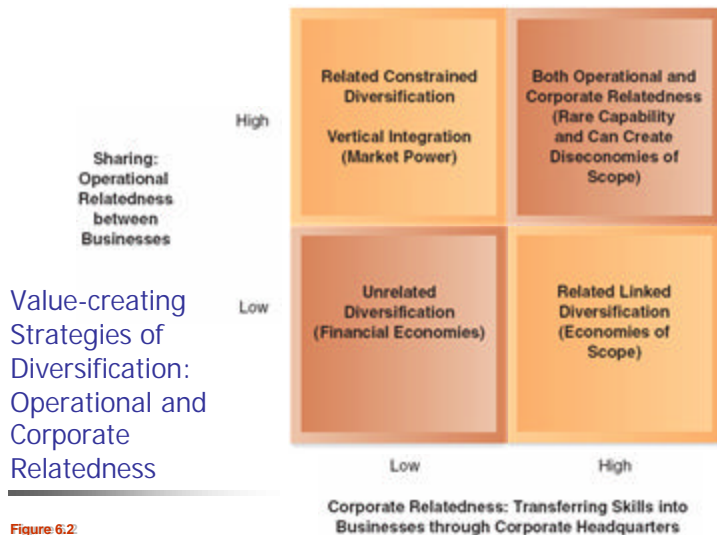


Figure 6.2:

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## Related Diversification

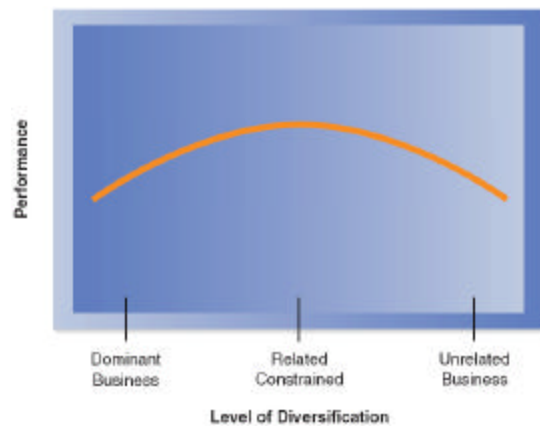
- **Firm creates value by building upon or extending its:**
  - Resources
  - Capabilities
  - Core competencies
- **Economies of scope**
  - Cost savings that occur when a firm transfers capabilities and competencies developed in one of its businesses to another of its businesses

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## The Curvilinear Relationship between Diversification and Performance



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Figure 6.3  
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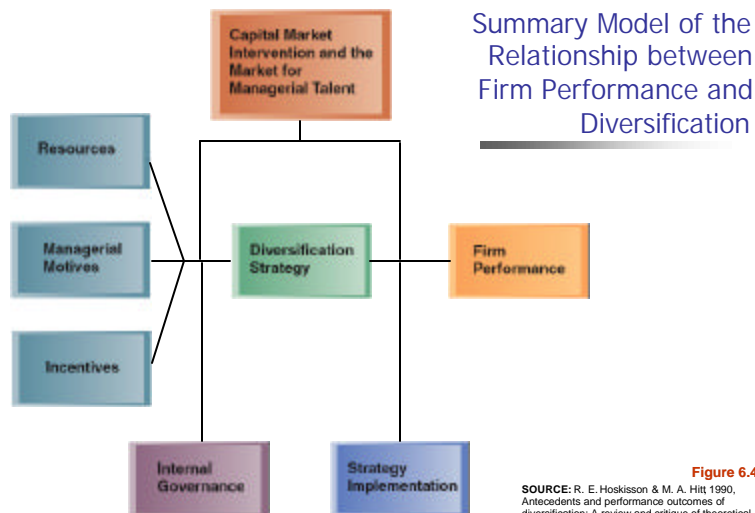
## Resources and Diversification

- **A firm must have both:**
  - Incentives to diversify
  - Resources required to create value through diversification
    - ❖ Cash
    - ❖ Tangible resources (e.g., plant and equipment)
- **Value creation is determined more by appropriate use of resources than by incentives to diversify**

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Figure 6.4  
SOURCE: R. E. Hoskisson & M. A. Hitt 1990, Antecedents and performance outcomes of diversification: A review and critique of theoretical perspectives, *Journal of Management*, 16: 498.

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