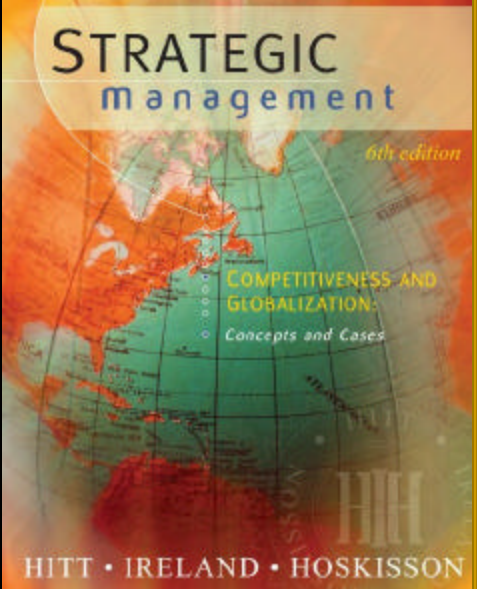


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**STRATEGIC**  
management

6th edition

**COMPETITIVENESS AND GLOBALIZATION:**  
Concepts and Cases

HITT • IRELAND • HOSKISSON

**Chapter 10**  
**Corporate**  
**Governance**

PowerPoint slides by:  
R. Dennis Middlemist  
Colorado State University

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## Corporate Governance

- **Corporate governance is:**
  - A relationship among stakeholders used to determine and control the strategic direction and performance of organizations
  - Concerned with making strategic decisions more effectively
  - Used to establish order between a firm's owners and its top-level managers whose interests may be in conflict

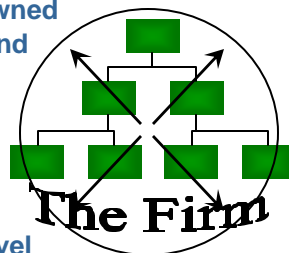
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## Internal Governance Mechanisms

- **Ownership Concentration**
  - Relative amounts of stock owned by individual shareholders and institutional investors
- **Board of Directors**
  - Individuals responsible for representing the firm's owners by monitoring top-level managers' strategic decisions



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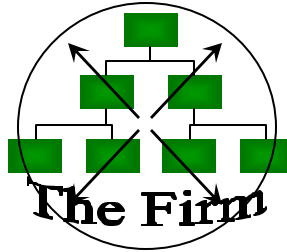
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## Internal Governance Mechanisms

- **Executive Compensation**

- Use of salary, bonuses, and long-term incentives to align managers' interests with shareholders' interests



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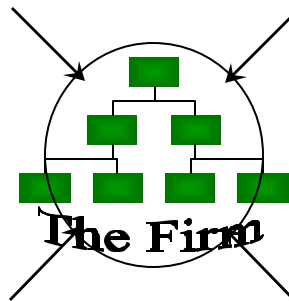
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## External Governance Mechanisms

- **Market for Corporate Control**

- Purchase of a firm that is underperforming relative to industry rivals in order to improve its strategic competitiveness



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## Separation of Ownership and Managerial Control

- **Basis of the Modern Corporation**

- Shareholders purchase stock, becoming residual claimants
- Shareholders reduce risk by holding diversified portfolios
- Professional managers are contracted to provide decision making

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## Separating Ownership and Managerial Control

- **Modern public corporation form leads to efficient specialization of tasks:**
  - Risk bearing by shareholders
  - Strategy development and decision making by managers

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## An Agency Relationship

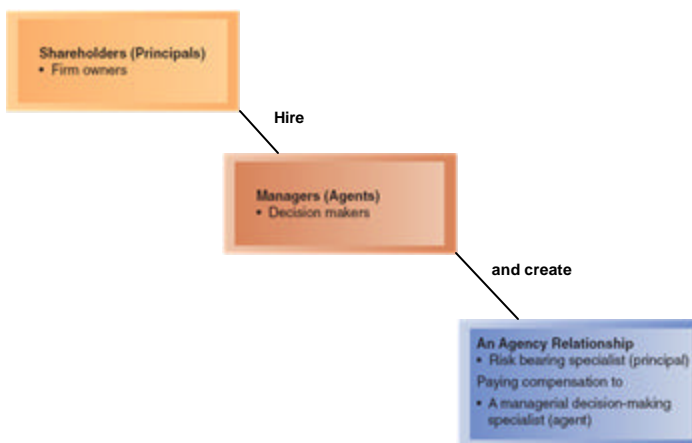


Figure 10.1  
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## Agency Relationship Problems

- **Principal and agent have divergent interests and goals**
- **Shareholders lack direct control of large, publicly traded corporations**
- **Agent makes decisions that result in the pursuit of goals that conflict with those of the principal**
- **It is difficult or expensive for the principal to verify that the agent has behaved appropriately**
- **Agent falls prey to managerial opportunism**

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## Managerial Opportunism

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- **The seeking of self-interest with guile (cunning or deceit)**
- **Managerial opportunism is:**
  - **An attitude (inclination)**
  - **A set of behaviors (specific acts of self-interest)**
- **Managerial opportunism prevents the maximization of shareholder wealth (the primary goal of owner/principals)**

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## Response to Managerial Opportunism

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- **Principals do not know beforehand which agents will or will not act opportunistically**
- **Thus, principals establish governance and control mechanisms to prevent managerial opportunism**

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## Examples of the Agency Problem

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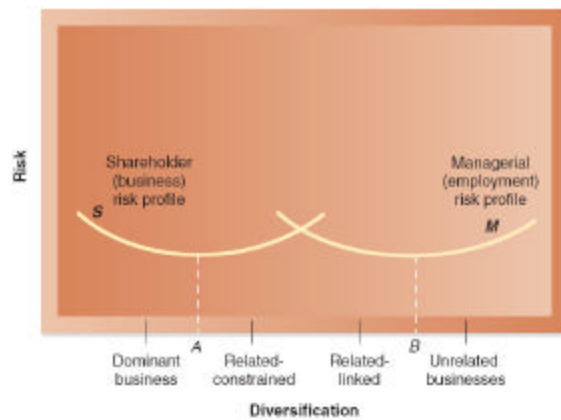
- **Possible Problems**
  - **Product diversification**
  - **Increased size, and relationship of size to managerial compensation**
  - **Reduction of managerial employment risk**
- **Use of Free Cash Flows**
  - **Managers prefer to invest these funds in additional product diversification (see above)**
  - **Shareholders prefer the funds as dividends so they control how the funds are invested**

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## Manager and Shareholder Risk and Diversification



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Figure 10.2  
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## Agency Costs and Governance Mechanisms

- **Principals may engage in monitoring behavior to assess the activities and decisions of managers**
  - However, dispersed shareholding makes it difficult and inefficient to monitor management's behavior
- **Boards of Directors have a fiduciary duty to shareholders to monitor management**
  - However, Boards of Directors are often accused of being lax in performing this function

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## Governance Mechanisms

### Ownership Concentration (a)

- **Large block shareholders have a strong incentive to monitor management closely:**
  - Their large stakes make it worth their while to spend time, effort and expense to monitor closely
  - They may also obtain Board seats which enhances their ability to monitor effectively
- **Financial institutions are legally forbidden from directly holding board seats**

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## Governance Mechanisms (cont'd)

### Ownership Concentration (b)

- **The increasing influence of institutional owners (stock mutual funds and pension funds)**
  - Have the size (proxy voting power) and incentive (demand for returns to funds) to discipline ineffective top-level managers
  - Can affect the firm's choice of strategies

## Governance Mechanisms (cont'd)

### Ownership Concentration (c)

- **Shareholder activism:**
  - Shareholders can convene to discuss corporation's direction
  - If a consensus exists, shareholders can vote as a block to elect their candidates to the board
  - Proxy fights
  - There are limits on shareholder activism available to institutional owners in responding to activists' tactics

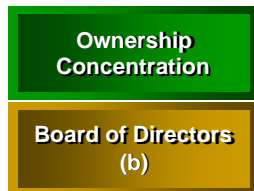
## Governance Mechanisms (cont'd)

### Ownership Concentration

### Board of Directors (a)

- **Board of directors**
  - Group of elected individuals that acts in the owners' interests to formally monitor and control the firm's top-level executives
- **Board has the power to:**
  - Direct the affairs of the organization
  - Punish and reward managers
  - Protect owners from managerial opportunism

## Governance Mechanisms (cont'd)



- **Composition of Boards:**
  - **Insiders:** the firm's CEO and other top-level managers
  - **Related Outsiders:** individuals uninvolved with day-to-day operations, but who have a relationship with the firm
  - **Outsiders:** individuals who are independent of the firm's day-to-day operations and other relationships

## Governance Mechanisms (cont'd)



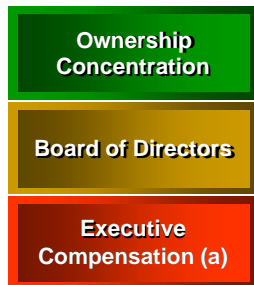
- **Criticisms of Boards of Directors include:**
  - Too readily approve managers' self-serving initiatives
  - Are exploited by managers with personal ties to board members
  - Are not vigilant enough in hiring and monitoring CEO behavior
  - Lack of agreement about the number of and most appropriate role of outside directors

## Governance Mechanisms (cont'd)



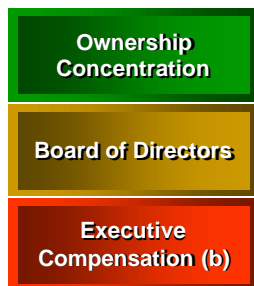
- **Enhancing the effectiveness of boards and directors:**
  - More diversity in the backgrounds of board members
  - Stronger internal management and accounting control systems
  - More formal processes to evaluate the board's performance
  - Adopting a "lead director" role
  - Changes in compensation of directors

## Governance Mechanisms (cont'd)



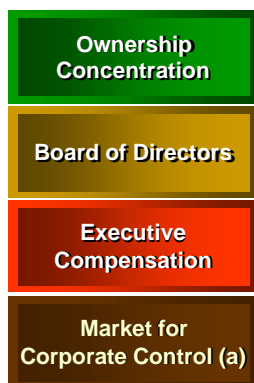
- **Forms of compensation:**
  - Salary, bonuses, long-term performance incentives, stock awards, stock options
- **Factors complicating executive compensation:**
  - Strategic decisions by top-level managers are complex, non-routine and affect the firm over an extended period
  - Other variables affecting the firm's performance over time

## Governance Mechanisms (cont'd)



- **Limits on the effectiveness of executive compensation:**
  - Unintended consequences of stock options
  - Firm performance not as important than firm size
  - Balance sheet not showing executive wealth
  - Options not expensed at the time they are awarded

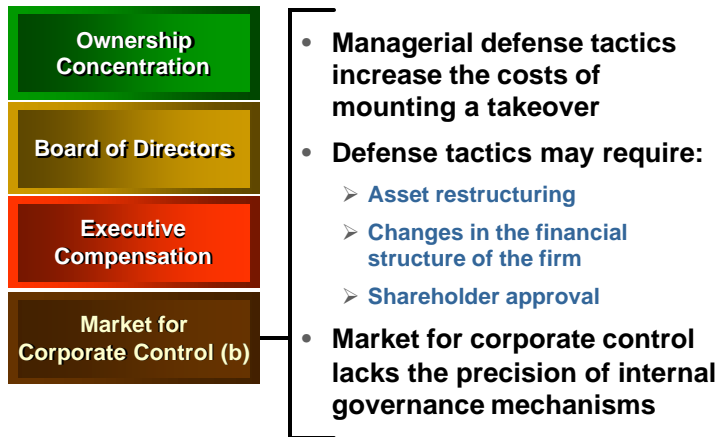
## Governance Mechanisms (cont'd)



- **Individuals and firms buy or take over undervalued corporations**
  - Ineffective managers are usually replaced in such takeovers
- **Threat of takeover may lead firm to operate more efficiently**
- **Changes in regulations have made hostile takeovers difficult**

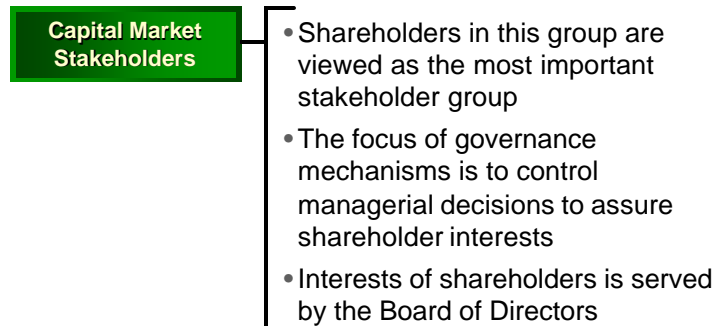


## Governance Mechanisms (cont'd)



## Governance Mechanisms and Ethical Behavior

It is important to serve the interests of the firm's multiple stakeholder groups!



## Governance Mechanisms and Ethical Behavior (cont'd)

It is important to serve the interests of the firm's multiple stakeholder groups!



## Governance Mechanisms and Ethical Behavior (cont'd)

It is important to serve the interests of the firm's multiple stakeholder groups!

**Capital Market  
Stakeholders**

**Product Market  
Stakeholders**

**Organizational  
Stakeholders**

- Some observers believe that ethically responsible companies design and use governance mechanisms that serve all stakeholders' interests
- Importance of maintaining ethical behavior is seen in the examples of Enron, WorldCom, HealthSouth and Ahold NV